DEPARTMENT OF THE ARMY
U.S. ARMY MANEUVER SUPPORT CENTER AND FORT LEONARD WOOD
320 ENGINEER LOOP STE 316
FORT LEONARD WOOD, MO 65473-8929

REPLY TO
ATTENTION OF

ATZT-CD   13 Mar 00

MEMORANDUM FOR Integrated Concept Team (ICT) Charter Members

SUBJECT: ICT Charter for TeleSupport

1. Purpose: To establish the ICT TeleSupport.

2. Introduction. TeleSupport provides technical solutions to
military challenges that are beyond the scope of in-theater
capabilities. The TeleSupport ICT will propose changes to
doctrine, training, leader development, organizations, materiel
and soldiers (DTLOMS) to embed the use of TeleSupport in military
operations. During military operations, commanders are called
upon to perform a broad spectrum of functions as they support
combat, combat support and combat service support. TeleSupport
will support the theater commanders in the execution of their
mission.

3. Objectives:

    a. Define TeleSupport, reachback and other associated basic
definitions.

    b. Provide guidance and direction for the development of the
TeleSupport mission to "reach back" and support deployed units in
the field during the near (FY00-FY03), mid (FY03-10) and far-term
(FY10>) periods.

    c. Develop TeleSupport initiatives in support Army XXI, the
Medium Force, joint warfighting, and civil support across
spectrum of operations.

    d. Identify DTLOMS developments to institutionalize the use
of TeleSupport.

    e. Set up a process that continuously captures lessons
learned from TeleSupport activities for improved performance.

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    f. Communicate the process and efforts across the military spectrum for enhanced awareness.

    g. Make recommendations on which reachback capability should be used when there is a duplication of effort from different sources.

4. Deliverables: Deliverables will include the development and process for flow of field requests and solutions, Tactics, Techniques and Procedures, collected lessons learned, concept papers and standard operating procedures.

5. Schedule: Final report is due to HQ TRADOC, DCSCD NLT 30 September 2004. The TeleSupport ICT begins upon approval of this charter. Milestone schedule and specific deliverables will be developed and maintained by the ICT and/or individual work groups.

6. Organization: This ICT consists of co-chairs - the MANSCEN Directorate of Combat Developments (DCD) and the U.S. Army Corps of Engineers Engineering Research and Development Center (ERDC). This ICT also has members from the organizations listed below. Members will be designated by the participating and on-call organizations.

    a. Co-Chairs - MANSCEN DCD and USACE ERDC.

    b. Participating Members:

        (1) Engineer School (USAES) Directorate of Training (DOT).

        (2) Director, DTLOMS Integration, Chemical School (USACMLS).

        (3) Military Police School (USAMPS) DOT.

        (4) Maneuver Support Center Directorate of Combat Developments (DCD).

        (5) Maneuver Support Battle Lab (MSBL).

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        (6) The Office of the Chief of Engineers, Pentagon
(OCE-P).

        (7) USAES DTLOMS Integrator.

        (8) Homeland Defense.

        (9) HQ USACE.

    c. On-Call Members:

        (1) Soldier and Biological Chemical Command (SBCCOM).

        (2) Communication and Electronics Command (CECOM).

        (3) Medical School.

        (4) HQ TRADOC.

7. Responsibilities:

    a. The ICT Co-Chairs shall be responsible for:

        (1) Execution of the Charter.

        (2) Formation of the ICT.

        (3) Setting meeting dates, agendas, IPRs, and internal
product milestones.

        (4) Ensuring that the ICT work environment fosters an
atmosphere that promotes crossing organizational boundaries and
free flow of dialogue.

        (5) Day-to-day executive management of the ICT process.

        (6) Conducting/administering ICT meetings.

        (7) Documenting decisions in minutes and distributing
the minutes to the membership.

    b. The ICT members are responsible for:

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        (1) Accepting taskings that require research, writing,
and briefings.

        (2) Actively participating in the ICT by supporting and
attending ICT meetings.

        (3) Completing assigned tasks and providing results on
schedule.

        (4) Keeping their chain of command informed of ICT
progress as a condition of being empowered to act on behalf of
their organization.

        (5) Identifying potential good ideas across the DTLOMS.

8. Duration: This charter is effective upon signature and
terminates upon HQ TRADOC receipt of the final report.

ROBERT B. FLOWERS
Major General, USA
Commanding